

# Manager Report August 2024

## **Aqua Blast**

*We would like to inform all residents that the chute area designated for waste bin disposal has recently undergone a comprehensive servicing and maintenance process, conducted by Aqua Blast. This initiative is part of our ongoing efforts to maintain a clean, safe, and efficient living environment for everyone.*

*The work carried out by Aqua Blast included a series of detailed inspections and treatments focused on the waste chute ducts in both the East Wing and West Wing, spanning all levels of the building. The key components of this servicing included:*

*Aqua Blast performed thorough inspections of the chute ducts to identify and address any blockages, debris build-up, or signs of wear and tear. The ducts were then meticulously cleaned to ensure optimal waste flow and to prevent any potential future obstructions.*

*To manage and neutralize any unpleasant odours emanating from the waste chutes, Aqua Blast applied specialized chemicals designed for odour control. These eco-friendly solutions are effective in eliminating bacteria and neutralizing odors at the source, ensuring that the chute areas remain hygienic.*

*Aqua Blast also implemented preventative measures, including the application of protective coatings within the ducts to reduce the likelihood of future buildup and to extend the lifespan of the chute system.*

## **Mooloolah Plumbing**

*After a thorough inspection and analysis by the team from Mooloolah Plumbing, it was discovered that the B1 toilet flusher had an internal malfunction. Specifically, the flusher button was causing the water flow to be reduced, preventing proper flushing.*

*Replacement parts were ordered and, upon installation, the plumbing team successfully rectified the issue. The B1 toilet is now fully operational and has been repaired.*

## **A1 Bins**

*We would like to inform you that AI Bin has recently completed a thorough cleaning of the general bins on our property.*

*The bins have been pressure washed to remove any build-up and treated with a deodorizer to ensure they are fresh and free from unpleasant odors. This cleaning process helps maintain hygiene and contributes to a cleaner living environment for all resident*

*Additionally, the east and west wings have been cleaned and deodorized to ensure a pleasant living environment. These steps are part of our ongoing efforts to maintain high standards of cleanliness and comfort for all residents.*

## **The Pump House**

*We are pleased to announce the successful replacement of the booster pump for the Points North Complex. This significant upgrade is an important step in enhancing our water supply system and reflects our ongoing commitment to maintaining and improving the quality of living within our community.*

*The previous booster pump, which was the original unit installed during the initial construction of the Points North Complex, had served us diligently over the years. However, as time went on, it began to show signs of significant wear and deterioration. The pump's performance was increasingly inadequate, and it struggled to meet the growing demands of our complex. Given its declining efficiency and the necessity to ensure reliable water supply for all residents, it became clear that replacing the old pump was inevitable.*

*The new booster pump has been carefully selected and designed to deliver a robust and consistent water supply across the entire complex, including both the East and West Wing levels. This upgrade will result in enhanced water pressure and overall system performance, ensuring a more comfortable and satisfactory living environment for everyone.*